

# Technical Service Bulletin

Date: 7/12/16

Jackson WWS Service Bulletin No: 2016-1-SB

Subject: 8-Cam Mechanical Timers

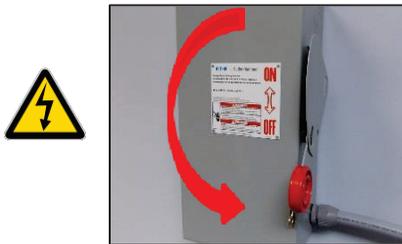
Models Affected: Conserver XL-E, WF-I-E, WF-I-X

Purpose: Provide input to affected servicers/dealers for correction of recent cam timer issues on units with serial #'s beginning 15A\*\*\*\*\* thru 16D\*\*\*\*\*.

Jackson has been made aware of a problem with the cam timers on Conserver and WAREFORCE dishmachines that causes the units to not start cycles reliably.

To fix this issue on already-installed units, follow the steps below:

1. Place the power switch in the "OFF" position and isolate the dishmachine from the power supply.

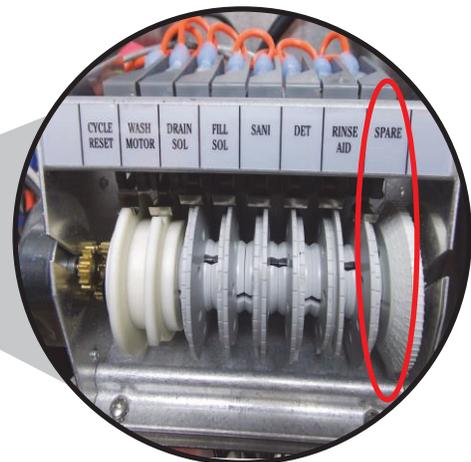
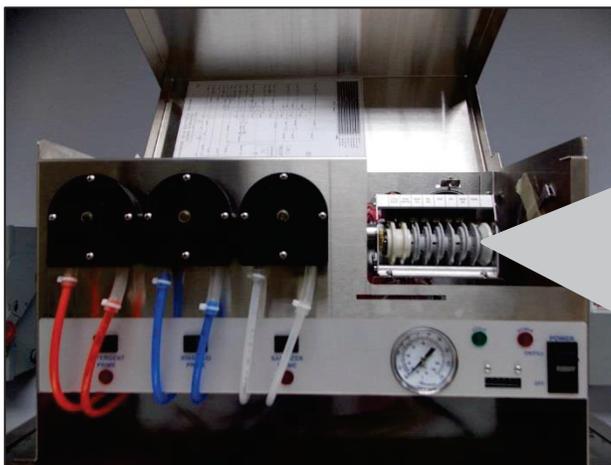


2. Confirm that the dishmachine is isolated from the power supply by attempting to power on the unit.

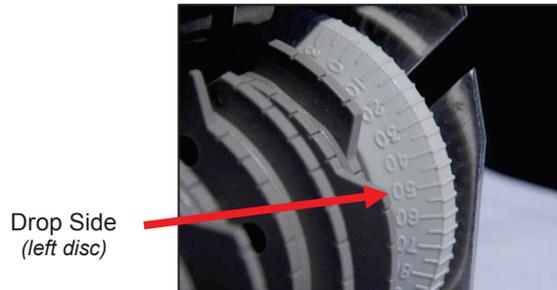


*If the unit powers on, it was not properly isolated from the power supply. Ensure the unit is isolated from the power supply BEFORE proceeding.*

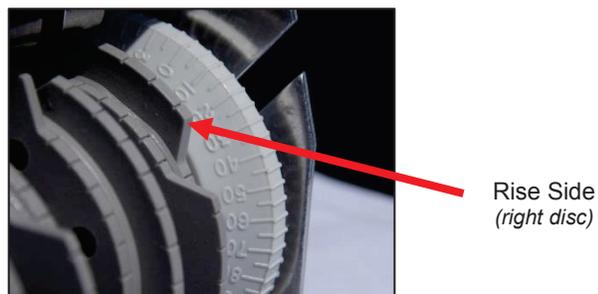
3. Locate the timer microswitch labelled "Spare" on the timer assembly.



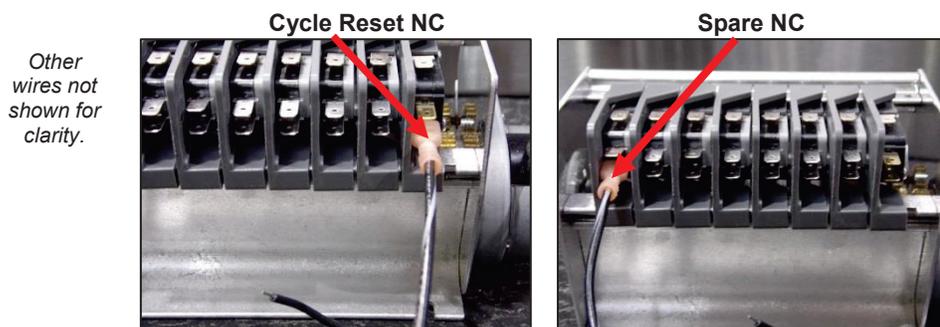
- Set the edge of the notch on the drop side of the cam to the 50-degree position. The drop side of the cam is the disc located closest to the timer motor, or to the left as you look at the front of the unit.



- Next, set the rise side of the cam to the 20-degree position.



- On the back of the timer assembly, remove the Black and White wire from the NC position on the "Cycle Reset" microswitch and place it on the NC position on the "Spare" microswitch.



- Close the control box, restore the power supply, place the power switch in the "ON" position, and run a cycle to ensure this has corrected the issue.

Please contact Jackson Technical Services at 1-888-800-5672, or email [customer.service@jacksonwws.com](mailto:customer.service@jacksonwws.com) for further information or assistance.

Thank You,  
Greg Fugate

Customer & Technical Service Manager  
Jackson WWS, Inc.  
T 606.523.4285 | M 606.524.6249